

Veteran Focused Housing Stability Program

"Building a Bridge from Street to Home"

Who am I?

- Thomas A. Harshaw
 - Veteran Focused Housing Stability Worker
 - Supporting over 20+ veterans
 - Active at CARES since the end of 2019

"What do you do?"

- Assistance with managing tenancies
- Assistance with acquiring, locating, and applying and viewing housing
- Assistance with connecting to other services, supports and organizations
- Transportation assistance to key appointments, as well as liaison assistance
- Varying duties and flexibility to assist in many capacities depending on needs

Introduction to London CARES

First "housing first" organization in London, Ontario

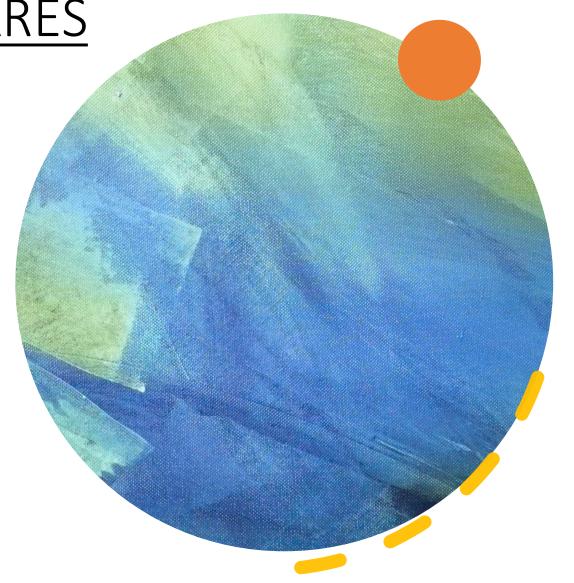
Active since roughly 2013/2014

What does it mean to be "housing first"? And what does that mean for veterans experiencing homelessness?

It means stability and safety

> Housing stability, builds stability in other areas of veteran's lives

Housing first strategies give those experiencing "homelessness" a chance to use housing as a 'springboard' to more wrap around supports



Why does it "housing first" matter?

- Housing first strategies ground London CAREs in its values, which impact those we directly serve everyday.
- What are those values? Examples of service related to values?
 - Individuality ex. Customized support plans, and objectives
 - Advocacy ex. Mediating landlord/tenant relationships, defending participants
 - Relationships ex. Building natural relationships with organizations/peers and participants
 - Agility ex. Adaptability to change support plans and shift focus based on participant direction/needs
 - Integrity ex. Honesty, realism, and sincerity all play a role in interactions with our veterans, as well as building accountability and responsibility to themselves and others





Active partnerships to serve those who have served

Close collaboration with,

- 1. The Royal Canadian Legions
 Operation, "Leave the
 Streets Behind Program"
 and The Legion's Ontario
 Command
- 2. Veteran Affairs Canada and their transitional services
- 3. St. Joseph's OSI Clinic
- 4. Built for Zero Canada
- 5. St. Leonard's Community Services Project HOME



What do these partnerships mean in reality?

- Access to layered support systems (VAC, CARES)
 - Financial, health, and social supports
- Transparent objectives/goals of the overall program (Built For Zero)
 - Functional zero, and what that means
- Reintegration with relevant and relatable social systems (Legion)

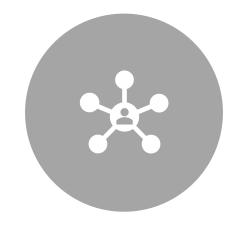
Related Statistics (2022-2023)

- 1. High acuity?
- 2. Light touch?
- 3. Graduation? Reengagement?



More than just housing stability







OUTREACH SUPPORTS THAT WORK IN TANDEM WITH OUR HOUSING STABILITY TEAM, SEAMLESS COLLABORATION STRONG COLLABORATION WITH OTHER
SOCIAL AND HEALTH SERVICES IN
LONDON, ONTARIO WHICH PROVIDES A
WEB OF SUPPORT ONCE A HOUSING
WORKER IS ENGAGED AFTER SERVICE
CONFIRMATION

EX. AN INDIVIDUAL MAY CONNECT WITH OUTREACH, AND BECOME INVOLVED WITH HOUSING THROUGH OTHER INTERACTIONS WITH OTHER CARES TEAMS





How does someone get involved?

- Examples of pathways:
 - Sleeping rough/experiencing homelessness, connected with CARES outreach, connected with Coordinated Access
 - Reaching out to Coordinated Access, through the Housing Access Centre with The City of London
 - Connecting with The Royal Canadian Legion, then Coordinated Access/Housing Access Center, then CARES
 - Multitude of ways to connect but generally Coordinated Access with the Housing Access Center is a centralized point of connection for veterans to the veteran focused housing stability program at CARES
 - Note: Confirmation of service is always acquired before services are offered through the veteran focused housing stability program

Why do YOU care?

- Family of service, public service, etc. (military, police) – black sheep?

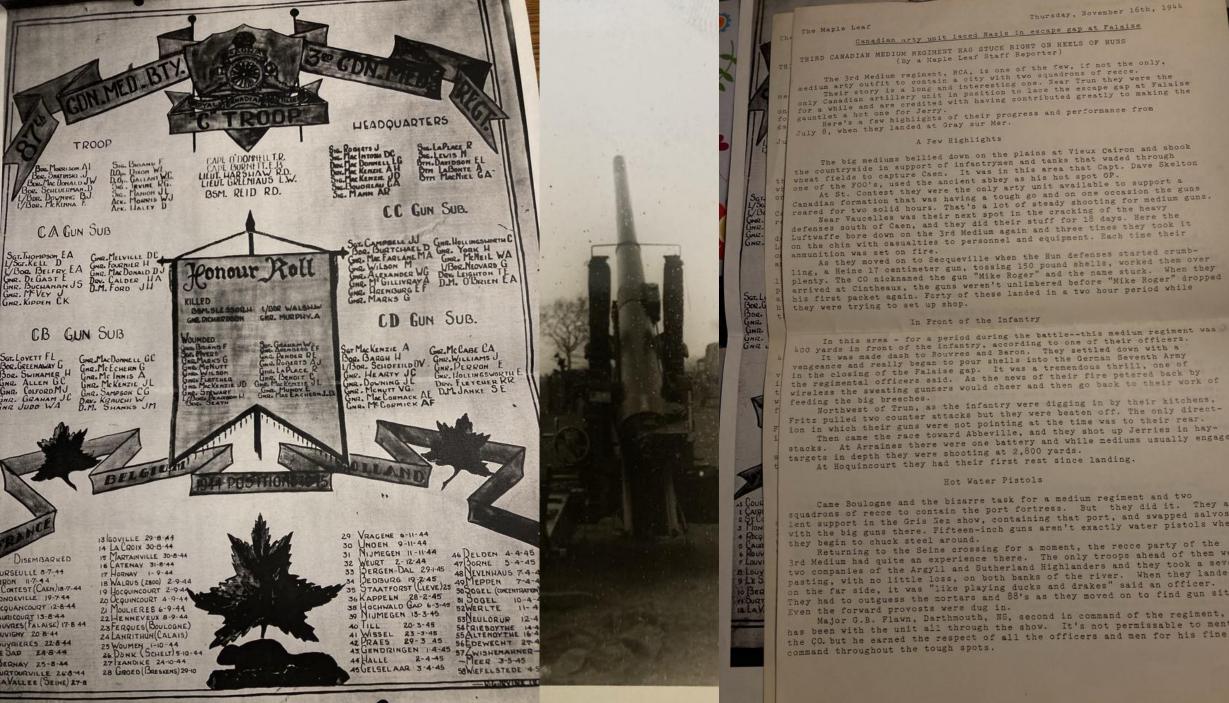
- Serving those who have served

- Honouring my family's service, through continued service









the countryside in support of infantrymen and tanks that waded through wheat fields to capture Caen. It was in this area that Capt. Dave Skelton

Canadian formation that was having a tough go and on one occasion the guns reared for two solid hours. That's a lot of steady shooting for medium guns.

defenses south of Caen, and they did their stuff for 18 days. Here the Luftwaffe bore down on the 3rd Medium again and three times they took it on the chin with casualties to personnel and equipment. Each time their

ling, a Heine 17 centimeter gun, tossing 150 pound shells, worked them over plenty. The CO nicknamed the gun "Mike Roger" and the name stuck. When they arrived at Cintheaux, the guns weren't unlimbered before "Mike Roger" dropped his first packet again. Forty of these landed in a two hour period while

400 yards in front of the infantry, according to one of their officers.

It was made dash to Rouvres and Baron. They settled down with a vengeance and really began to pour shells into the German Seventh Army in the closing of the Falsise gap. It was a tremendous thrill, one of the regimental officers said. As the news of their fire petered back by wireless the sweating gunners would cheer and then go back to their work of

Fritz pulled two counter attacks but they were besten off. The only direction in which their guns were not pointing at the time was to their rear.

stacks. At Arraines there were one battery and while mediums usually engage

squadrons of recce to contain the port fortress. But they did it. They also lent support in the Gris Nez show, containing that port, and swapped salvos with the big guns there. Fifteen-inch guns aren't exactly water pistols when

Returning to the Seine crossing for a moment, the recce party of the 3rd Medium had quite an experience there. The only troops ahead of them were two companies of the Argyll and Sutherland Highlanders and they took a severe pasting, with no little loss, on both banks of the river. When they landed on the far side, it was "like playing ducks and drakes" said an officer. They had to outguess the mortars and 88's as they moved on to find gun sites.

Major G.B. Flawn, Darthmouth, NS, second in command of the regiment, has been with the unit all through the show. It's not permissable to mention the CO. but he earned the respect of all the officers and men for his fine

